

Privacy Policy

Lower Balwest Farm – Privacy Policy

This privacy policy sets out how Lower Balwest Farm uses and protects any information that you give Lower Balwest Farm when you use this website.

Lower Balwest Farm is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Lower Balwest Farm may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 31st October 2018.

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode
- other information relevant to customer needs, preferences and interests

What we do with the information we gather:

- We require this information as a booking record; including any information regarding your personal needs (e.g. special requirements for young children or the elderly).

We will use the information for:

- Internal record keeping.
- We may contact you by email, phone or mail about our accommodation or other information which we think you may find interesting using the address which you have provided.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical and electronic procedures to safeguard and secure the information we collect online.

How we use cookies

Our website does not use cookies, however Google and other search engines may. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy

of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to Lower Balwest Farm, Ashton, Helston, Cornwall TR13 9TD. If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.